



SOLUTION DATASHEET

Medical Device & Test Adherence

Twistle's HIPAA-compliant patient communication is customized to your unique brand needs to create market differentiation and enhance existing care management programs.



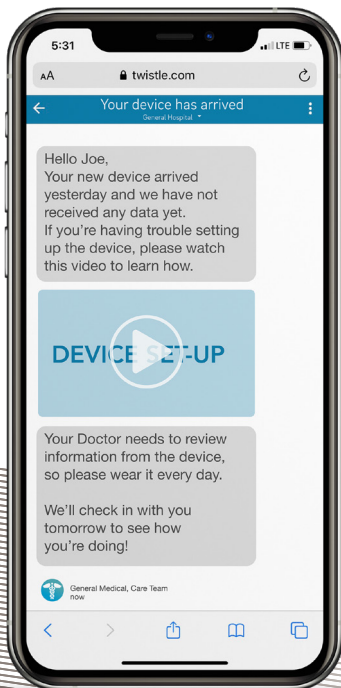
PROVEN RESULTS

Engage patients in the use and management of medical devices with personalized pre-education, coaching and support. Twistle helps organizations overcome barriers, measurably improve adherence, manage reimbursement and device returns, and optimize patient satisfaction and health.

Sample results include:

- 92%** Increase in successful at-home screening
- 24%** Reduction in technically inadequate home testing
- 14%** Improvement in device adherence
- 90%** Of patients rated Twistle as helpful or very helpful

Twistle collaborates with clients to identify target outcome improvements and return on investment through analysis of current performance data. [Contact us](#) to learn more.



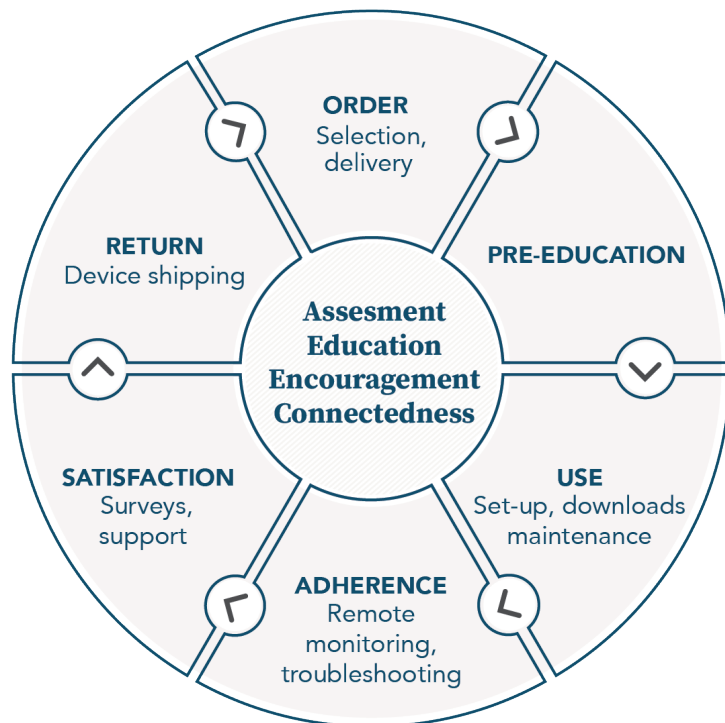
ENGAGE PATIENTS ON MOBILE DEVICES

- Insurance card capture
- Benefits investigation
- Consent forms
- Appointment reminders
- Educational videos
- Encouragement
- Help guides
- Assessment forms
- Remote physiologic monitoring (RPM)
- Return instructions
- Satisfaction surveys

CUSTOMIZABLE PATHWAYS

An extensive library of communication pathways can be customized for specific programs and patient segments. Engagement at initial diagnosis or device implementation helps overcome adoption barriers – particularly throughout the critical first months –, optimize adherence and improve long-term patient outcomes.

- Cardiac monitors
- Continuous Positive Airway Pressure (CPAP) devices
- Defibrillators
- Implanted devices
- Infusion pumps
- Physical therapy machines
- Ventricular Assist Devices (VADs)



REMOTE MONITORING INTEGRATION

Twistle’s API-based integration with remote physiologic monitoring (RPM) devices further automates and streamlines your ability to collect important patient data and support the care team to intervene before complications arise.

UNIQUE, COMPETITIVE DIFFERENTIATION

Twistle’s patient engagement program adapts to the parameters of each device and creates differentiation with physicians, patients and payers. Our experienced team and extensive clinical content library will support your go-live within weeks and produce measurable improvement in adherence and patient outcomes. Detailed analytics inform ongoing program optimization and financial results.